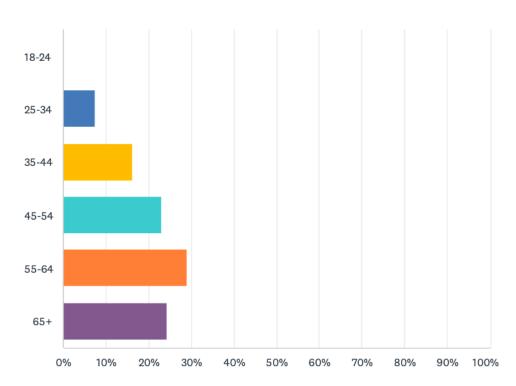
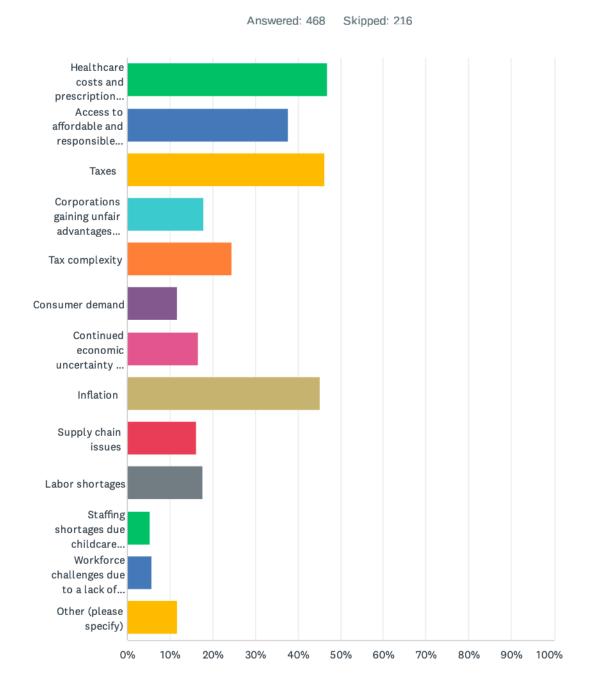
#### Q9 What is your age?

Answered: 535 Skipped: 149



| ANSWER CHOICES | RESPONSES |     |
|----------------|-----------|-----|
| 18-24          | 0.00%     | 0   |
| 25-34          | 7.48%     | 40  |
| 35-44          | 16.26%    | 87  |
| 45-54          | 22.99%    | 123 |
| 55-64          | 28.97%    | 155 |
| 65+            | 24.30%    | 130 |
| TOTAL          |           | 535 |

### Q14 Please indicate which of the following issues present the biggest challenges to small businesses right now (Select all that apply)

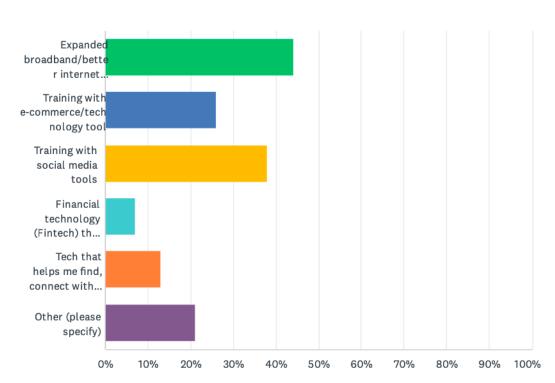


#### 2024 NASE Member Survey

| ANSWER CHOICES  | RESPONSES |     |
|---|-----------|-----|
| Healthcare costs and prescription drug prices                     | 47.01%    | 220 |
| Access to affordable and responsible capital                      | 37.82%    | 177 |
| Taxes   | 46.37%    | 217 |
| Corporations gaining unfair advantages through the tax code       | 17.95%    | 84  |
| Tax complexity  | 24.57%    | 115 |
| Consumer demand   | 11.75%    | 55  |
| Continued economic uncertainty due to the Covid 19 pandemic       | 16.67%    | 78  |
| Inflation   | 45.30%    | 212 |
| Supply chain issues   | 16.24%    | 76  |
| Labor shortages   | 17.74%    | 83  |
| Staffing shortages due childcare challenges                       | 5.34%     | 25  |
| Workforce challenges due to a lack of a federal paid leave policy | 5.77%     | 27  |
| Other (please specify)  | 11.75%    | 55  |
| Total Respondents: 468  |           |     |

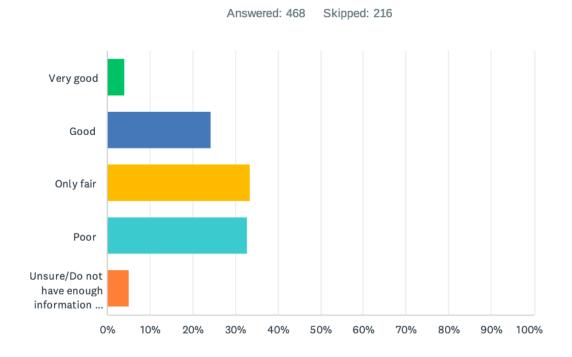
## Q15 What technology tools have you utilized to grow your business in the last 24 months (select all that apply)?





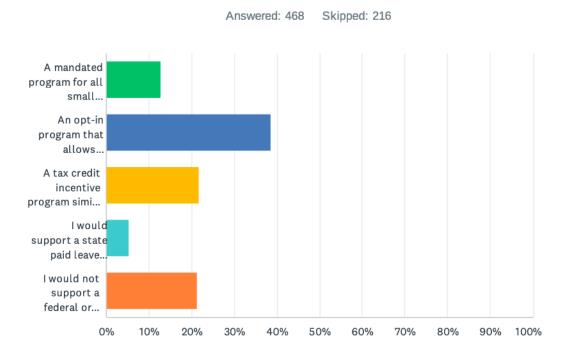
| ANSWER CHOICES   | RESPONSES |     |
|--|-----------|-----|
| Expanded broadband/better internet service                                 | 44.23%    | 207 |
| Training with e-commerce/technology tool                                   | 26.07%    | 122 |
| Training with social media tools   | 38.03%    | 178 |
| Financial technology (Fintech) that makes it easier to access capital      | 7.05%     | 33  |
| Tech that helps me find, connect with potential hires, and onboard quickly | 13.03%    | 61  |
| Other (please specify)   | 21.15%    | 99  |
| Total Respondents: 468   |           |     |

## Q16 Considering your experience as a small business owner, how do you feel about the current economic conditions in this country?



| ANSWER CHOICES                                  | RESPONSES |     |
|---|-----------|-----|
| Very good                                       | 4.06%     | 19  |
| Good  | 24.36%    | 114 |
| Only fair                                       | 33.55%    | 157 |
| Poor  | 32.91%    | 154 |
| Unsure/Do not have enough information to decide | 5.13%     | 24  |
| TOTAL   |           | 468 |

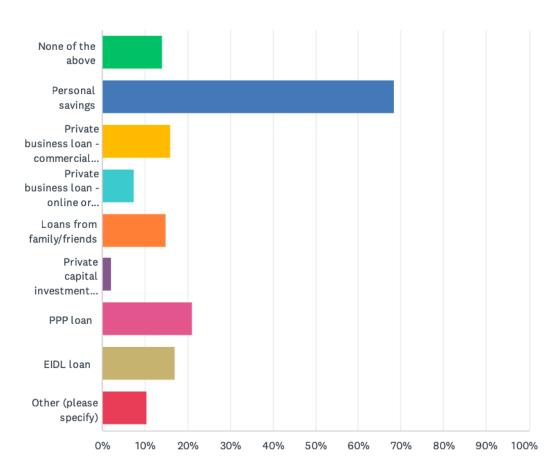
# Q17 In the months ahead, we anticipate Congress to look seriously at a federal paid leave policy that is inclusive of small businesses. How do you think Congress should proceed?



| ANSWER CHOICES   | RESPONSES |     |
|--|-----------|-----|
| A mandated program for all small businesses  | 12.82%    | 60  |
| An opt-in program that allows businesses to choose their participation level                         | 38.68%    | 181 |
| A tax credit incentive program similar to the Employee Retention Credit program enacted during COVID | 21.79%    | 102 |
| I would support a state paid leave program rather than a federal paid leave program                  | 5.34%     | 25  |
| I would not support a federal or state paid leave program  | 21.37%    | 100 |
| TOTAL  |           | 468 |

# Q21 There are many other sources of funding, what other sources of financing have you used to fund your business to date? Select all that apply.

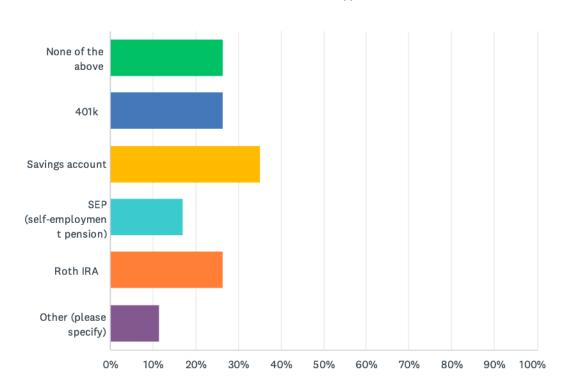




| ANSWER CHOICES                                     | RESPONSES |     |
|--|-----------|-----|
| None of the above                                  | 13.97%    | 63  |
| Personal savings                                   | 68.51%    | 309 |
| Private business loan - commercial lending         | 15.96%    | 72  |
| Private business loan - online or FinTech lenders  | 7.54%     | 34  |
| Loans from family/friends                          | 14.86%    | 67  |
| Private capital investment (e.g., Venture capital) | 2.22%     | 10  |
| PPP loan   | 21.06%    | 95  |
| EIDL loan  | 17.07%    | 77  |
| Other (please specify)                             | 10.42%    | 47  |
| Total Respondents: 451                             |           |     |

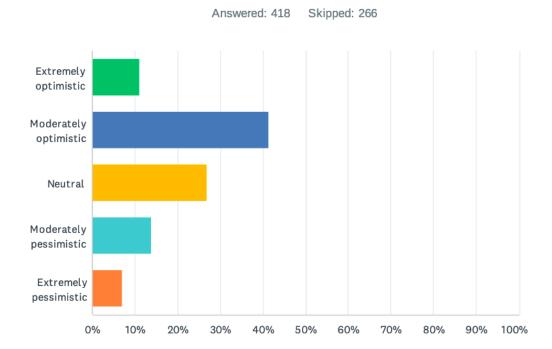
#### Q23 How are you actively saving for retirement? Check all that apply





| ANSWER CHOICES                | RESPONSES |     |
|-------------------------------|-----------|-----|
| None of the above             | 26.46%    | 113 |
| 401k                          | 26.46%    | 113 |
| Savings account               | 35.13%    | 150 |
| SEP (self-employment pension) | 17.10%    | 73  |
| Roth IRA                      | 26.46%    | 113 |
| Other (please specify)        | 11.48%    | 49  |
| Total Respondents: 427        |           |     |

### Q29 Considering the current economy, how do you feel about your business's future over the next year?



| ANSWER CHOICES         | RESPONSES |    |
|------------------------|-----------|----|
| Extremely optimistic   | 11.00%    | 46 |
| Moderately optimistic  | 41.39%    | 73 |
| Neutral                | 26.79% 11 | 12 |
| Moderately pessimistic | 13.88%    | 58 |
| Extremely pessimistic  | 6.94%     | 29 |
| TOTAL                  | 41        | 18 |