






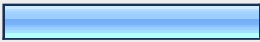

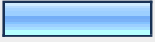

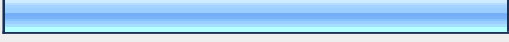


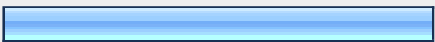
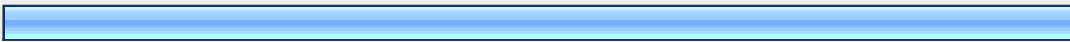
2008 NASE Tax Survey Questions - Wyden

1. Please indicate if you have utilized any of these IRS taxpayer advice and assistance resources? Check all that apply.			Response Percent	Response Count
Toll Free Telephone Assistance services			12.2%	160
Taxpayer Assistance Centers			3.9%	51
Free IRS Software (i.e. free-file software, retirement resources, etc.)			5.2%	68
Online resource information			28.7%	376
No, I have not used any of the IRS taxpayer advice or assistance resources.			61.2%	801
Do No Know			2.1%	28
Other (please specify)			4.5%	59
			answered question	1309
			skipped question	0



2. How consistent are the IRS answers to the tax questions you ask?

		Response Percent	Response Count
Very Consistent		16.9%	78
Somewhat Consistent		36.9%	170
Little Consistency		9.8%	45
No Consistency		2.8%	13
No Opinion		33.6%	155
		<i>answered question</i>	461
		<i>skipped question</i>	848





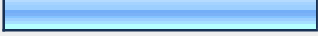
3. If you got conflicting answers, have these been from the same IRS office?

		Response Percent	Response Count
Yes		28.6%	71
No		71.4%	177
		<i>answered question</i>	248
		<i>skipped question</i>	1061

4. If you have received conflicting answers, please give examples:		
		Response Count
		77
	<i>answered question</i>	77
	<i>skipped question</i>	1232

5. Have you ever sought assistance from IRS staff and they did not have the knowledge to accurately answer your question?			
		Response Percent	Response Count
Yes		32.1%	130
No		67.9%	275
		<i>answered question</i>	405
		<i>skipped question</i>	904


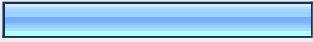
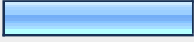
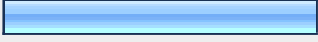
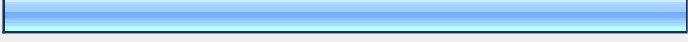
6. In your opinion, which of the following do you think attributed to the inability of IRS staff to answer your questions? Check all that apply.

		Response Percent	Response Count
Industry specific tax question unique to your business		36.1%	73
Regional differences in your business needs		14.4%	29
Limited or inadequate training of your IRS staff contacts		41.1%	83
Rapid tax law changes		34.2%	69
Other (please specify)		20.8%	42
		<i>answered question</i>	202
		<i>skipped question</i>	1107



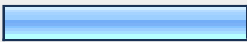
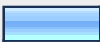


7. Give an example of a question that IRS staff has not been able to answer?

		Response Count
		77
		<i>answered question</i>
		77
		<i>skipped question</i>
		1232

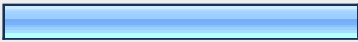

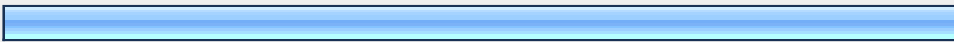
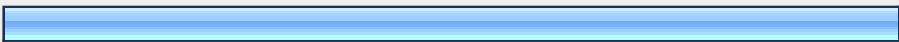


8. Please indicate how well the IRS meets your information needs regarding assistance they offer, tax code changes, and instructional information on preparing your taxes?

		Response Percent	Response Count
Exceeded		0.7%	7
Met		20.5%	221
Nearly Met		12.5%	134
Missed		20.8%	224
No Opinion		45.5%	490
		<i>answered question</i>	1076
		<i>skipped question</i>	233



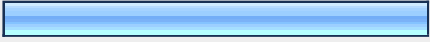
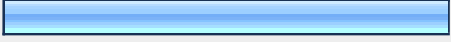
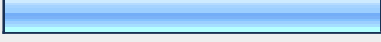
9. What does the IRS do well? Check all that apply.

		Response Percent	Response Count
Process paperwork		50.9%	430
Handle audits		12.2%	103
Prepare understandable instructions for tax forms		16.1%	136
Explain tax code changes		6.3%	53
Respond to taxpayer questions		19.8%	167
Other (please specify)		26.4%	223
		answered question	844
		skipped question	465


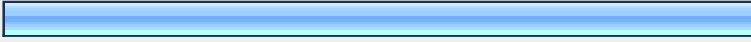
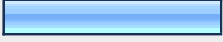


10. What does it do poorly? Check all that apply.

		Response Percent	Response Count
Process paperwork		23.6%	208
Handle audits		17.2%	152
Prepare understandable instructions for tax forms		63.5%	561
Explain tax code changes		59.8%	528
Respond to taxpayer questions		35.4%	313
Other (please specify)		13.9%	123
		<i>answered question</i>	883
		<i>skipped question</i>	426

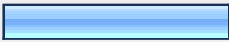

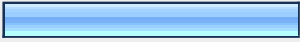
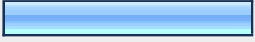
11. How well does the IRS deal with the tax issues that most matter to you?

		Response Percent	Response Count
Very Well		2.0%	21
Good		15.0%	155
Fair		28.2%	292
Poorly		29.7%	307
No Opinion		25.1%	260
answered question			1035
skipped question			274



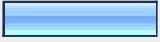
12. How extensive is your paperwork burden in preparation for your taxes?

		Response Percent	Response Count
Extremely burdensome		30.2%	316
Somewhat burdensome		50.1%	524
Not very burdensome		14.4%	151
No burden at all		2.2%	23
No opinion		3.0%	31
answered question			1045
skipped question			264



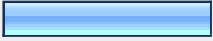
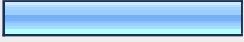
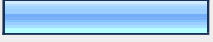
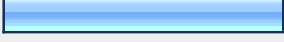
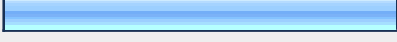

13. How often do tax code changes affect your efforts to file your tax returns accurately and timely?

		Response Percent	Response Count
Very often		14.9%	155
Sometimes		48.9%	507
Not at all		19.7%	204
No opinion		16.5%	171
		answered question	1037
		skipped question	272

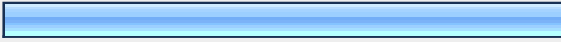

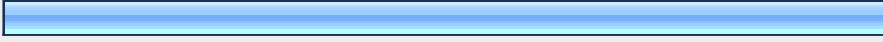
14. How often must you seek the advice of an accountant or other tax professional in order to prepare to file your taxes?

		Response Percent	Response Count
Very often		65.0%	679
Sometimes		24.9%	260
Not at all		10.1%	105
		answered question	1044
		skipped question	265


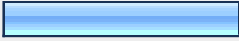
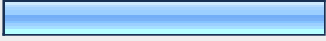
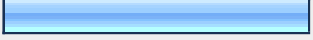
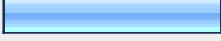





15. In your opinion, what percent of your time over the course of a year is spent on paperwork and other preparation related to your taxes?

		Response Percent	Response Count
50% or more		4.7%	49
40%		4.8%	50
30%		13.7%	142
20%		15.7%	163
15%		13.5%	140
10%		18.5%	192
5%		26.2%	271
No time		2.8%	29
		answered question	1036
		skipped question	273



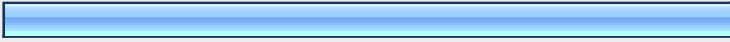
16. Comparing 2006 to 2007, has the amount of time you have spent on paperwork and other preparation related to your taxes changed?

		Response Percent	Response Count
Increased		37.3%	384
Decreased		3.7%	38
Stayed the same		59.0%	607
		answered question	1029
		skipped question	280


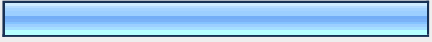
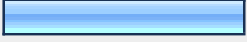
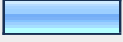
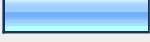
17. Approximately how much money have you spent in a year towards compliance and preparation of your taxes?

		Response Percent	Response Count
\$100 dollars or less		12.5%	130
\$101- \$249 dollars		15.6%	162
\$250- \$499 dollars		21.3%	221
\$500- \$999 dollars		20.4%	211
\$1,000- \$1,999 dollars		14.4%	149
\$2,000- \$2,999 dollars		5.5%	57
\$3,000- \$4,999 dollars		4.1%	42
Over \$5,000 dollars		2.6%	27
Over \$10,000 dollars		1.4%	15
Other (please specify)		2.1%	22
		<i>answered question</i>	1036
		<i>skipped question</i>	273

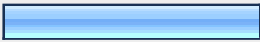

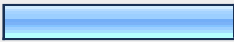
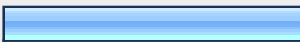

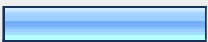

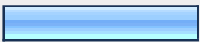
18. Comparing 2006 to 2007, has the amount of money you have spent towards compliance and preparation of your taxes changed?

		Response Percent	Response Count
Increased		49.7%	508
Decreased		1.8%	18
Stayed the same		48.5%	496
<i>answered question</i>			1022
<i>skipped question</i>			287

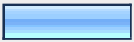

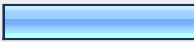
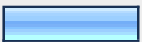

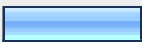
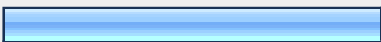

19. How serious is the complexity of the tax code as it relates to your ability to prepare your taxes?

		Response Percent	Response Count
Very serious		38.5%	390
Somewhat serious		28.3%	287
Slightly serious		16.0%	162
No problem		7.6%	77
No Opinion		9.6%	97
<i>answered question</i>			1013
<i>skipped question</i>			296

20. Select which tax issue affects you and you business the MOST. Choose only one.

		Response Percent	Response Count
Depreciation		17.0%	170
Business Use of Automobiles		14.7%	147
Worker classification (independent contractor versus employee)		15.2%	152
Home office deduction		19.8%	198
Inventory accounting		3.9%	39
Differences between state and federal tax rules		13.4%	134
Pension rules		3.1%	31
Other (please specify)		12.8%	128
		<i>answered question</i>	999
		<i>skipped question</i>	310



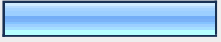

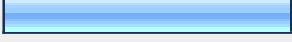

21. Select which tax issue affects you and you business the LEAST. Choose only one.

		Response Percent	Response Count
Depreciation		8.3%	83
Business Use of Automobiles		6.5%	65
Worker classification (independent contractor versus employee)		12.6%	126
Home office deduction		8.8%	88
Inventory accounting		27.4%	273
Differences between state and federal tax rules		9.0%	90
Pension rules		25.2%	251
Other (please specify)		2.2%	22
		<i>answered question</i>	998
		<i>skipped question</i>	311



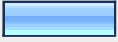

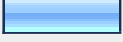

22. What would you suggest the IRS do differently to reduce your tax filing problems?

		Response Count
		545
		<i>answered question</i>
		545
		<i>skipped question</i>
		764



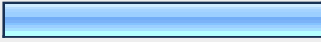
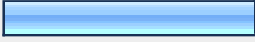
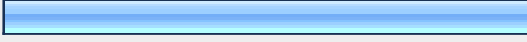
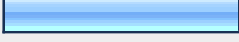

23. How is your business organized?

		Response Percent	Response Count
Sole proprietorship		57.1%	573
Limited Liability Partnership (LLP)		1.6%	16
Limited Liability Company (LLC)		14.1%	141
Corporation (Chapter C)		4.5%	45
Corporation (Chapter S)		19.0%	191
Other (please specify)		3.7%	37
		<i>answered question</i>	1003
		<i>skipped question</i>	306

24. How many employees, including yourself and any family members, does your business have?

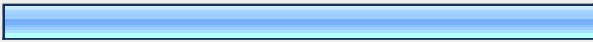
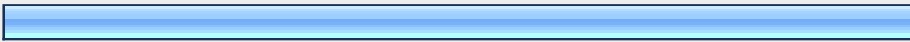
		Response Percent	Response Count
1 (self only)		49.3%	496
2		25.4%	256
3		7.4%	74
4		5.2%	52
5-9		7.7%	77
Over 10		5.1%	51
		<i>answered question</i>	1006
		<i>skipped question</i>	303



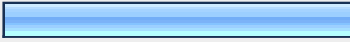



25. Please indicate the highest level of education you have received:

		Response Percent	Response Count
No formal education		0.8%	8
Trade/Vocational School		6.3%	63
High School / GED		21.1%	212
Associates (2-year) Degree		16.6%	167
Bachelor of Arts (4-year) Degree		35.1%	353
Masters		15.6%	157
Doctorate		4.6%	46
		<i>answered question</i>	1006
		<i>skipped question</i>	303

26. What is your household income?

		Response Percent	Response Count
Less than \$14,999		2.7%	26
\$15,000-\$24,999		4.2%	40
\$25,000-\$34,999		9.6%	91
\$35,000-\$49,999		15.7%	149
\$50,000 - \$74,999		21.9%	208
\$75,000 - \$99,999		14.9%	142
\$100,000 - \$124,999		12.0%	114
\$125,000 - \$149,999		5.7%	54
\$150,000 - \$174,999		3.2%	30
\$175,000 - \$199,999		2.7%	26
\$200,00 - \$249,999		3.0%	29
Over \$250,000		4.4%	42
		answered question	951
		skipped question	358

27. Gender:			Response Percent	Response Count
Female			39.4%	392
Male			60.6%	604
			<i>answered question</i>	996
			<i>skipped question</i>	313

28. Age:			Response Percent	Response Count
18-25			1.0%	10
25-35			7.8%	78
36-45			23.2%	232
46-55			38.9%	389
56-65			28.0%	280
66+			1.2%	12
			<i>answered question</i>	1001
			<i>skipped question</i>	308